



JCP&L Storm Update March 5, 2018

Jersey Central Power & Light (JCP&L) continues to assess damage and isolate equipment as part of its efforts to safely restore customers who remain out of service following yesterday's winter storm.

JCP&L understands that Estimated Times of Restoration (ETRs) are important to help customers make contingency plans during significant power outages. Crews continue to evaluate damage and build their work plans, and we will continue to provide ETRs as soon as possible. Based on the severity of the damage and the number of damage locations, this will be a multi-day restoration.

As of today, JCP&L has restored more than 150,000 of the 221,000 customers affected by this storm, and we have completed more than 850 road opening projects across its service area. We are concentrating today on restoring schools to service.

Crews are working around the clock. Through Sunday, we had more than 2,900 workers in the field, and we expect an additional 600 workers to arrive today.

JCP&L reminds customers to immediately report any downed wires to the company or their local police and fire department. Customers should never go near a downed power line and extra caution should be used in areas where downed lines are tangled in trees or other debris.

Customers are reminded to report outages by calling 1-888-LIGHTSS (1-888-544-4877) or by clicking the "Report Outage link at www.firstenergycorp.com.



