

SURVEY OF WARREN TOWNSHIP MUNICIPAL OFFICES 2016

➤ *In order to measure improvements the Township requests that your responses be based on experiences from March 2014 to this year's date.* ◀

Departments →	Board of Adjustment	Board of Health	Construction Code Office	Engineering Office	Finance Office	Fire Marshal	Municipal Court	Police	Office of Emergency Management (OEM)	Planning Board/Zoning	Public Works (DPW)	Recreation	Sewerage Authority	Tax Assessor	Tax Collector	Township Administrator	Township Clerk
Please check off the departments you have visited from March 2014 to this year's date. (✓ or X) →																	

For the department(s) that you checked above please enter Y (yes) or N (no) for these 6 questions, where applicable:

1. Was the Township staff helpful, courteous and polite?																	
2. Was your request for assistance handled in a timely manner?																	
3. Was your request for assistance responded to clearly?																	
4. If you requested materials were they provided promptly?																	
5. If information was provided, did they provide the proper guidance?																	
6. Was an inspection, if required, conducted in a timely manner?																	

Do you wish to provide the name of a department that was either outstanding or difficult to deal with?

Outstanding: _____ Difficult: _____

Do you wish to provide the name(s) of any employees who were especially helpful to you?

Do you wish to provide the name(s) of any employees who were difficult to deal with?

If you had to visit the Warren Municipal Offices again, would you feel comfortable doing so? Yes _____ No _____

(Continued on back)

