

## EBLAST FROM WARREN TOWNSHIP

### *Warren Township NJ Municipal Complex*



### **SCAMS ON THE RISE REPRESENTING PSE&G**

Over the past month the Warren Twp. Police Department has been receiving numerous reports of small businesses within our community who are being scammed by individuals claiming to represent Public Service Electric & Gas (PSE&G). According to PSE&G and victim reports, someone pretending to be a PSE&G employee will call a small business customer and require immediate payment with a pre-paid card to avoid having their service shut off. Customers are given a telephone number to call after the debit card has been purchased. When they call, they hear interactive voice response prompts that imitate the prompts heard when calling the PSE&G customer service line. When a fake PSE&G representative answers, they ask for the number on the back of the pre-paid card and take the money.

PSE&G customers should be wary of callers who demand immediate payment and threats of service termination. PSE&G offers several payment options and does not require customers to use one specific type of payment. Additionally, when shut off of service is ordered, the customer will be advised by PSE&G in writing, on their bill, at least ten days prior to the termination of service.

PSE&G has advised us that when they contact their customers, representatives share information related to the account name, address, account number and current balance. Be wary, that if PSE&G does not provide this information, you may not be speaking with a true PSE&G representative.

Customers with concerns or doubts should call PSE&G at 1-800-436-7734 or refer to [pseg.com](http://pseg.com) for assistance prior to sending any payment.

Additionally, the Warren Twp. Police Department would also like to remind residents to be wary of "money-gram" and "craigslist" scams, as well as individuals posing as law enforcement officials and seeking immediate payment.

Please note that public utility companies and law enforcement agencies do not solicit payment over the telephone. If you feel something is suspicious we urge you to contact police headquarters or speak with family/friends before offering any personal information or sending money. Remember "If it sounds too good to be true, it probably is."

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